The Housing Authority requested waivers of numerous Housing and Urban Development (HUD) regulations when the COVID-19 pandemic hit and the Governor and the County Public Health Officer issued directives and public orders. HUD issued notices to all Public Housing Authorities (PHA) on available waivers. The Housing Authority of the County of Santa Cruz adopted several of these waivers to provide continuity of operations and to preserve the health of participants, community, and staff. Effective April 10, 2020, the Housing Authority is applying these waivers listed here:

- 1. Allows delay of Annual Recertification
- 2. Self-Certification of Income for Annual and Interim Recertifications
- 3. Temporarily suspends Enterprise Income Verification Monitoring
- 4. Extension of Family Self-Sufficiency Contracts of Participation
- 5. Alternative requirement in Public Notice of the opening and closing of Waitlists
- 6. Allows delay of Annual and Biennial Housing Quality Standard Inspection
- 7. Alternate Housing Quality Standard inspection format for Initial lease ups and Project Based Voucher turn-over inspections when no life-threatening deficiencies are present
- 8. Alternate method and requirements for interim Housing Quality Standards inspections
- Waiver of initial inspection requirement when a Project Based Voucher (PBV) unit is added or substituted on a PBV Contract
- 10. Temporary suspension of Housing Quality Standard quality control inspections
- 11. Informal adoption of changes to the Administrative Plan
- 12. Alternative methods for conducting Oral Briefings
- 13. Additional time between when a HAP contract is executed and Housing Authority of assisted tenancy
- 14. Flexibility in the time a household is allowed to be absent from the unit
- 15. Additional time between last HAP payment and termination of contract
- 16. Ability to apply increased Payment Standards between Annual Recertifications
- 17. Additional time (until 26th birthday) for Family Unification Program Youth to enter into a HAP contract for the first time
- 18. Informal adoption process for Admissions and Continued Occupancy Policy (ACOP)
- 19. Temporarily suspends Community Services & Self Sufficiency Requirement in Public Housing
- 20. Allows delay to timeframe for determining over-income in Public Housing
- 21. Retains prior year score in Public Housing Assessment System (PHAS)
- 22. Retains prior year score in Section Eight Management Assessment Program (SEMAP)

The HUD notices: PIH Notice 2020-05, issued April 10, 2020, and superseded by PIH Notice 2020-13 issued July 2, 2020.